

Ring-a-Ride Shopping Trips



Citylink Kootenai County is beginning a shopping service for people who have limited transportation options and are senior citizens or have a disability.

In Post Falls on Wednesday, the bus will make stops at:

St. Vincent de Paul
Super One
Yokes
The Food Bank on 3rd Street
Walmart
The Food Bank at Real Life

In Coeur d'Alene/Hayden on Thursday, the bus will make stops at:

Community Action Partnership
Walmart
Super 1
Safeway / Kmart / Dollar Store
Ironwood Albertsons / Rite Aid
Winco

Return trips are at pre-scheduled times.

Call for 208-446-1616 for an application.

Ring-a-Ride



Eligibility Criteria:

Ring-a-Ride riders must meet one of the two following criteria:

- Must be 65 or older **or** have a Medicare card

Or

- Must be between 18 and 64 with a disability that conforms to the Ring-a-Ride Guidelines as affirmed by a doctor

Qualifications:

Riders must also be able to perform the following functions independently or with/by a companion:

- Make appointments
- Wait at a pre-arranged pick up spot, we are not a door-to-door service
- Carry their own packages or bags in one trip. Carts are allowed but drivers will not carry bags.
- Self ambulate by walking, or through use of a mobility device, or assisted as needed by a companion

Types of Services:

Ring-a-Ride will provide pre-set shopping trips on specific days to specific areas by appointment only.

Other destinations and appointment times may be available as scheduling permits. **No more than 4 Round trips or 8 one way trips are allowed at this time (not including shopping trips)**

Things to note:

- ADA Paratransit clients have priority and your appointment may need to be rescheduled
- Drivers will be glad to deploy the lift if you are not able to walk up the stairs
- Currently, service will be limited to 4 round trips a month, not including shopping trips

Service Hours

Days and Hours:

Monday – Friday 9 am to 5 pm

Sunday 8 am to 2 pm

Except on the following holidays:

Thanksgiving
Christmas

New Year's Day
Memorial Day

Independence Day
Labor Day

Dispatch Hours

Reservations are accepted Mondays – Fridays from 8-5, closed between noon and 1 pm for lunch. The reservation office is closed on Saturdays and Sundays.

Please leave a message on the service if needed, please refrain from repeated calls as the dispatcher will call you back by the next business day.

Reservations

Reservations for pre-set shopping trips can be made a week in advance.

Reservations for trips not covered by pre-set shopping trips, can be made 24 hours in advance. Reservations for Sunday must be made prior to the weekend.

Please notify the dispatcher about any mobility aids you use.

Non-emergency Medical Trips

Trips to Kootenai Health destinations will be referred to Kootenai Health Transportation.

**For more information, please call 208-446-1616, or refer to the User Guide.
Accessible formats are available by request.**

RING-A-RIDE GUIDELINES FOR HEALTH CARE PROFESSIONALS

The following guidelines are to be used to determine eligibility for the Ring-a-Ride Program for people with disabilities. If you have questions or need clarification, please call 208-446-1616.

1. **NON-AMBULATORY:** An individual is unable to walk and requires the use of a wheelchair or other mobility device.
2. **SEMI-AMBULATORY:** An individual has a chronic condition which substantially limits the ability to walk, or is unable to walk without the use of a caliper leg brace, walker, cane or crutches.
3. **AMPUTATION:** An individual has an amputation of one or both hands, arms, feet or legs.
4. **STROKE:** An individual who has substantial functional motor deficits in any of two extremities, loss of balance and/or cognitive impairments three months post stroke.
5. **NEUROLOGICAL CONDITIONS OTHER THAN STROKE:** An individual has difficulty with coordination, communication, social interaction and/or perception from a brain, spinal or peripheral nerve injury or illness, has functional motor deficits, or suffers manifestations that significantly reduce mobility. A specific diagnosis is required.
6. **PULMONARY OR CARDIAC CONDITIONS:** An individual has a pulmonary or cardiac condition resulting in marked limitation of physical functioning and dyspnea during activities such as climbing steps and/or walking a short distance. A specific diagnosis is required.
7. **BLIND OR LOW VISION:** An individual is legally blind, whose visual acuity in the better eye, with correction, is 20/200 or less, or who has tunnel vision to 10 degrees or less from a point of fixation or so the widest diameter subtends an angle no greater than 20 degrees. An individual has low vision, and whose visual acuity is in the range of 20/70 to 20/200 with best correction.
8. **EPILEPSY:** An individual who has had at least one tonic-clonic seizure within the past two months or an individual who has at least one Complex Partial Seizure a week.
9. **DEVELOPMENTAL OR LEARNING DISABILITIES:** An individual has a significant learning, perceptual and/or cognitive disability. Some conditions are excluded from eligibility such as attention deficit disorder (ADD) and ADHD. A specific diagnosis is required.
10. **MENTAL ILLNESS:** An individual whose mental illness includes a substantial disorder of thought, perception, orientation, or memory that impairs judgment and behavior. A specific diagnosis is required.
11. **CHRONIC PROGRESSIVE DEBILITATING CONDITIONS:** An individual who experiences debilitating diseases, autoimmune deficiencies or progressive and uncontrollable malignancies, any of which are characterized by fatigue, weakness, pain and/or changes in mental status that impair mobility. A specific diagnosis is required.